

Samantha Chan

media.mit.edu/people/swtchan

Overview

I am a Postdoctoral Fellow working on Human-Computer Interactions at Massachusetts Institute of Technology (MIT), Media Lab, Fluid Interfaces Group. **I create technologies and explore how to extend human memory and cognition with the ultimate goal of advancing human potential.** I bring novel human-centred technologies into reality through my skills in design, prototyping, and developing artificial intelligence (AI)-powered systems.

Education

Ph.D., Bioengineering

University of Auckland (UoA), New Zealand

Augmented Human Lab. Supervisors: Suranga Nanayakkara, Haimo Zhang and Lynette Tippett.

Thesis: Augmenting Human Prospective Memory through Cognition-Aware Technologies [↗](#)

Mar 2018 to June 2022

B.Eng., Engineering Product Development

Singapore University of Technology and Design (SUTD), Singapore

Summa Cum Laude (1st Class Honours). Specialisation: Electrical Engineering.

May 2013 to Sep 2016

Selected Research Projects

MemoryEmotionVR

Project Collaborator with Empathic Computing Lab

- Collected and analysed physiological signal (biosignal) data from user studies to build machine learning classifier that detects emotional autobiographical recall for supporting adaptive VR applications (e.g., changing therapy environments based on cognitive-affective states) [c6, j1].

Aug 2020 to Sep 2021

KinVoices: Using Voices of Friends and Relatives in Voice Interfaces

Project Lead

- Conducted studies to design guidelines and understand people's perceptions on voice interfaces which use the voices of friends and relatives, resulting in a publication [j2].
- Deployed AI voice cloning and synthesis tool on Google Cloud within a Django API (Python)
- Developed system to receive reminders in cloned voices on Amazon Echo Dot smart speakers.

Mar 2020 to Sep 2020

Prospero: Mobile and Wearable Memory Coach

Project Lead

- Implemented chat-based Android/iOS applications that use biosignals to detect calmness (low stress) for opportunistic memory training.
- Conducted lab and field study with older adults, quantitative analysis of biosignals and questionnaires, and qualitative analysis of interviews.
- Published work showed increased receptivity to memory training during calm states [j3, c9].

Jan 2019 to Sep 2019

fSense: Force Detection via Smartwatch Heart-Rate Sensor

Project Collaborator

- Held user study for data collection using heart-rate sensor in smartwatch to develop classifier for force levels exerted during hand gestures and grasps [c10].

Apr 2018 to Jul 2018

ProspecFit: Memory Training Technique on Mobile Application

Project Lead

- Developed Android application to facilitate an effective memory training technique.
- Ran field study and usability testing with older adults, quantitative analysis using R, and qualitative analysis of interviews and diaries.
- Users showed improvements in memory tasks and work was published in a journal [j4].

Mar 2018 to Dec 2018

Understanding Cognitive-Affective States in Kindergarteners

Project Collaborator

- Implemented facial expression analysis using Microsoft Face Emotion API in C# to form a framework to understand kindergarteners' cognitive-affective states based on their scores, behaviours and biosignals [j5, c11].

Jul 2017 to Nov 2017

Experience

Postdoctoral Fellow , Massachusetts Institute of Technology (MIT) Fluid Interfaces Group (Prof. Pattie Maes), MIT Media Lab ↗ Designing systems for memory and cognitive support	Nov 2022 to Present
International Postdoctoral Scholar , Nanyang Technological University (NTU) School of Computer Science and Engineering	Oct 2022 to Present
Visiting Researcher , National University of Singapore (NUS) NUS-Human-Computer Interactions (HCI) Lab (Prof. Zhao Shengdong) <ul style="list-style-type: none">• Contributed to research projects on heads-up computing, resulted in publication [c2]• Mentored graduate and undergraduate students	Jan 2022 to Sep 2022
Junior Researcher (Research Intern) , Mercari Inc. Human-Computer Interactions, Inclusive Design and Accessibility R4D Team <ul style="list-style-type: none">• Developed AR app and implemented AI-enabled inpainting model to visualise decluttered spaces. Work resulted in a publication [c3].	Sep 2021 to Sep 2022
Creative Technologist , UoA Unleash Space - Makerspace, Centre for Innovation and Entrepreneurship <ul style="list-style-type: none">• Conducted training for fabrication equipment use (laser-cutters, 3D-printers, CNC machines).• Advised students on developing their creative and entrepreneurial projects.• Facilitated workshops on topics including Arduino, Makey-Makey robots and AR/VR in Unity.	Jan 2019 to Nov 2019
Researcher - Robotics , SUTD-MIT International Design Centre Undergraduate Research Opportunities Programme <ul style="list-style-type: none">• Developed mobile wireless control for amphibious rolling robot via MIT AppInventor and Arduino.• Designed flexible 3D-printed sleeve in Solidworks to enhance robot's land and water movement.• Work resulted in a publication, was demoed in Europe Maker Faire '15 and featured on Discovery Channel Canada.	May 2015 to Aug 2016
Researcher - Participatory Action Research , SUTD Ho Chi Minh Community Design Project - Vietnam <ul style="list-style-type: none">• Conducted community design workshops, feedback and interviews with residents of Phu Xuan.• Co-designed and built community space including a bamboo playground with residents, project team and students from local Vietnamese universities.• Project resulted in a design report booklet and received the SUTD Humanitarian Award.	Jan 2015 to Apr 2016
Industrial Design Intern , Chemtax, Orient Befit and Zhejiang University Asian Leadership Programme - Hangzhou, China <ul style="list-style-type: none">• Designed compression sportswear prototype, which could enhance runners' performance and blood circulation, using Adobe Illustrator and Rhinoceros 3D software.• Wearable prototypes were exhibited in Zhejiang University in '14, SUTD in '14 and '15.	May 2014 to Aug 2014

Awards and Honours

Nanyang Technological University College of Engineering International Postdoctoral Fellowship Full fellowship with funding to pursue postdoctoral training at MIT	2022
UoA Distinguished Graduate Award Awarded for leadership and community engagement services to the UoA community.	2021
Best Design Awards, Gold Pin Award and Public Good Award Finalist In recognition of project <i>Prospero</i> by Designers Institute of New Zealand as the best in category.	2020
Fast Company World Changing Ideas Award, Honorable Mention , Student Category In recognition of project <i>Prospero</i> .	2020
Female Founders Prize by UniServices In recognition of project <i>Prospero</i> for excellent venture idea at UoA Velocity Innovation Challenge.	2019
Auckland Bioengineering Institute Doctoral Scholarship Full scholarship with stipend awarded by UoA to pursue doctoral studies.	2018
SUTD President's Graduate Fellowship Full scholarship with stipend awarded by SUTD to pursue doctoral studies.	2017

SUTD Humanitarian Award

Awarded for outstanding humanitarian work in *Ho Chi Minh Community Design Project*.

2016

Habitat for Humanity Dedicated Service Award

Awarded by Habitat for Humanity Singapore for service as *Treasurer* of its SUTD Campus Chapter.

2015

Selected Publications

I publish in premier international venues in the field of Human-Computer Interactions (HCI), including CHI (Acceptance Rate (AR): 17-24%, CORE: A*), CSCW (AR: 20-25%, CORE: A) and IMWUT/UbiComp (AR: 20-25%, CORE: A*).

Journal Papers

- j1. Gupta, K. **Chan, S. W. T.**, Pai, Y.S., Strachan, N., Su, J., Sumich, A., Nanayakkara, S. and Billingham, M. 2022. Total VREcall: Using Biosignals to Recognize Emotional Autobiographical Memory in Virtual Reality. *Proc. ACM Interact. Mob. Wearable Ubiquitous Technol.* 6, 2, Article 55 (June 2022), 21 pages. <https://doi.org/10.1145/3534615>
- j2. **Chan, S. W. T.**, Gunasekaran, T. S., Pai, Y. S., Zhang, H., Nanayakkara, S. 2021. KinVoices: Using Voices of Friends and Relatives in Voice Interfaces. *Proceedings of ACM on Human Computer Interaction (CSCW 2021)*. 5, CSCW2, Article 446 (October 2021), 25 pages. <https://doi.org/10.1145/3479590>
- j3. **Chan, S. W. T.**, Sapkota, S., Mathews, R., Zhang, H. and Nanayakkara, S. 2020. Prompto: Investigating Receptivity to Prompts Based on Cognitive Load from Memory Training Conversational Agent. *Proceedings of the ACM on Interactive, Mobile, Wearable and Ubiquitous Technologies (UbiComp 2021)*. 4, 4, Article 121 (December 2020), 23 pages. <https://doi.org/10.1145/3432190>
- j4. **Chan, S. W. T.**, Buddhika, T., Zhang, H., Nanayakkara, S. 2019. ProspecFit: In Situ Evaluation of Digital Prospective Memory Training for Older Adults. *Proceedings of the ACM on Interactive, Mobile, Wearable and Ubiquitous Technologies (UbiComp 2019)*. 3, 3, Article 77 (September 2019), 20 pages. <https://doi.org/10.1145/3351235>
- j5. Sridhar, P. K., **Chan, S. W. T.**, Chua, Y., Quin, Y. W., Nanayakkara, S. 2019. Going beyond performance scores: Understanding cognitive-affective states in Kindergarteners and application of framework in classrooms. *International Journal of Child-Computer Interaction (IJCCI)*, Volume 21, 2019, Pages 37-53, ISSN 2212-8689. <https://doi.org/10.1016/j.ijcci.2019.04.002>

Conference Papers

- c1. **Chan, S. W. T.**, Zhang, H. and Nanayakkara, S. 2023. Eye Movement Analysis of Human Visual Recognition Processes with Camera Eye Tracker: Higher Mean and Variance of Fixation Duration for Familiar Images. In *Extended Abstracts of the 2023 CHI Conference on Human Factors in Computing Systems (CHI EA '23)*, April 23–28, 2023, Hamburg, Germany. ACM, New York, NY, USA, 8 pages. <https://doi.org/10.1145/3544549.3585782> [CORE: A*]
- c2. Janaka, N., Zhao, S. and **Chan, S. W. T.** 2023. NotiFade: Minimizing OHMD Notification Distractions Using Fading. In *Extended Abstracts of the 2023 CHI Conference on Human Factors in Computing Systems (CHI EA '23)*, April 23–28, 2023, Hamburg, Germany. ACM, New York, NY, USA, 9 pages. <https://doi.org/10.1145/3544549.3585784> [CORE: A*]
- c3. **Chan, S. W. T.**, Ryskeldiev, B., and Nanayakkara, S. (2022, October). DeclutterAR: Mobile Diminished Reality and Augmented Reality to Address Hoarding by Motivating Decluttering and Selling on Online Marketplace. In *2022 IEEE International Symposium on Mixed and Augmented Reality Adjunct (ISMAR-Adjunct)* (pp. 870-874). IEEE. <https://doi.org/10.1109/ISMAR-Adjunct57072.2022.00187> [CORE: A*]
- c4. Messerschmidt, M., **Chan, S. W. T.**, Wen, E., and Nanayakkara, S. "Toro: A Web-based Tool to Search, Explore, Screen, Compare and Visualize Literature" (2022). *SIGHCI 2022 Proceedings*. 13. <https://aisel.aisnet.org/sighci2022/13>
- c5. Wei, J., Kim, Y., **Chan, S. W. T.**, and Dingler, T. 2022. Design and Prototype Conversational Agents for Research Data Collection. In *Companion Proceedings of the 2022 Conference on Interactive Surfaces and Spaces (ISS '22)*. Association for Computing Machinery, New York, NY, USA, 57–58. <https://doi.org/10.1145/3532104.3571467> [CORE: A]

- c6. Gupta, K., **Chan, S. W. T.**, Pai, Y. S., Sumich, A., Nanayakkara, S., Billingham, M. 2021. Towards understanding physiological responses on emotional autobiographical memory recall in Mobile VR scenario. Proceedings of the ACM International Conference on Mobile Human-Computer Interaction (MobileHCI '21). ACM, New York, NY, USA, 8 pages. <https://doi.org/10.1145/3447527.3474864> [AR: 24%][CORE: B]
- c7. Cao, J., **Chan, S. W. T.**, Garbett, D. L., Denny, P., Nassani, A., Scholl, P. M. and Nanayakkara, S. 2021. Sensor-Based Interactive Worksheets to Support Guided Scientific Inquiry. Proceedings of the ACM Conference on Interaction Design and Children (IDC '21). ACM, New York, NY, USA, 7 pages. <https://doi.org/10.1145/3459990.3460716> [**Best Paper Award**] [CORE: B]
- c8. **Chan, S. W. T.** 2020. Biosignal-Sensitive Memory Improvement and Support Systems. In Extended Abstracts of the 2020 CHI Conference on Human Factors in Computing Systems (CHI EA '20). ACM, New York, NY, USA, 1–7. <https://doi.org/10.1145/3334480.3375031> [CORE: A*]
- c9. **Chan, S. W. T.**, Zhang, H., Nanayakkara, S. 2019. Prospero: A Personal Wearable Memory Coach. Proceedings of Augmented Human International Conference 2019 (AH '19), March 11–12, 2019, Reims, France. ACM, New York, NY, USA, 5 pages. <https://doi.org/10.1145/3311823.3311870>
- c10. Buddhika, T., Zhang, H., **Chan, S. W. T.**, Dissanayake, V., Nanayakkara, S., Zimmermann, R. 2019. fSense: Unlocking the Dimension of Force for Gestural Interactions using Smartwatch PPG Sensor. Proceedings of Augmented Human International Conference 2019 (AH '19), March 11–12, 2019, Reims, France. ACM, New York, NY, USA, 5 pages. <https://doi.org/10.1145/3311823.3311839>
- c11. Sridhar, P.K., **Chan, S. W. T.**, Nanayakkara, S. 2018. Going beyond performance scores: understanding cognitive-affective states in kindergarteners. Proceedings of the ACM Conference on Interaction Design and Children (IDC '18). ACM, New York, NY, USA, 253-265. <https://doi.org/10.1145/3202185.3202739> [AR: 29%][CORE: B]
- c12. Elvitigala, D. S., **Chan, S. W. T.**, Howell, N., Matthies, D. J. C., Nanayakkara, S. 2018. Doodle Daydream: An Interactive Display to Support Playful and Creative Interactions Between Co-workers. Proceedings of the Symposium on Spatial User Interaction (SUI '18). ACM, New York, NY, USA, 186-186. <https://doi.org/10.1145/3267782.3274681> [AR: 31%]
- c13. Satria, S., Lee, J. W., **Chan, S. W. T.** 2015. Portable Amphibious Spherical Rolling Robot with Live-Streaming Capability for Ground and Aquatic Deployment. IRC Conference on Science, Engineering and Technology (13 May 2015, National University of Singapore, Singapore). <http://ircset.org/main/conference-2015/downloadss4/>

Teaching Experience

- Graduate Teaching Assistant**, Creative Arts and Industries, UoA Jun to Nov 2020
Design and Assistive Technologies. Co-developed curriculum. Lectured on Memory and Learning.
- Graduate Teaching Assistant**, Creative Arts and Industries, UoA Mar to Jun 2020
Design Methods and Processes. Assisted instructor during classes. Advised students.
- Graduate Teaching Assistant**, Chemical and Materials Engineering, UoA Mar to Jul 2019
Applied Chemistry: Conductive Polymers. Facilitated lab sessions. Marked reports.
- Graduate Teaching Assistant**, Engineering Product Development, SUTD Jan to Apr 2017
Systems and Control. Assisted instructors during tutorials. Advised students.
- Teaching Assistant**, SUTD May to Aug 2013
Chemistry: From Atoms To Crystals. Co-developed curriculum, question sets and teaching materials for supplementary classes. Tutored peers.

Academic and Leadership Service

Student Volunteer Co-chair, Organising Committee, MobileHCI '22

Associate Chair, Program Committee, Full Papers, MobileHCI '22, '23

Associate Chair, Program Committee, Late-Breaking Work, CHI '22, '23

Associate Chair, Program Committee, Posters, CSCW '21

Virtual Conference Co-chair, Organising Committee, MobileHCI '21

Reviewer: 44 papers. CSCW '21 (Outstanding Review Recognition), CHI'21, HRI '21, ETRA '21, MobileHCI '21

Student Volunteer: MobileHCI '20, CHI '21 (SV Award), CSCW '21 (Day Captain)

Vice-President (Founding Member), Executive Committee, UoA

May 2019 to Jun 2021

Led pioneering team to establish the Engineering Postgraduate Students Association.

Delegate, United Nations, University Scholars Leadership Symposium, Bangkok

Aug 2017

Humanitarian Affairs Asia and United Nations Development Programme

Treasurer (Founding Member), Executive Committee, SUTD

Sep 2013 to Aug 2016

Established Habitat for Humanity Singapore Student Campus Chapter. *Dedicated service award.*

Students Mentored

Tamil Selvan, Masters, Empathic Computing Lab, UoA (Now PhD at UoA)

2021

Jovana Lazarevic, Undergraduate, University of Novi Sad

2020

Rebecca Matthews, Undergraduate, Manipal Institute of Technology (Now Masters at University College Dublin)

2019

Shardul Sapkota, Undergraduate, Yale-NUS College (Now incoming PhD at Harvard)

2019

Adrian Robertson, Undergraduate, Carleton University

2018

Press

Prototypes for Humanity, Awarded for and showcased Project KinVoices

Dec 2022

CNA Singapore, Research and Innovation, International Postdoctoral Fellowship

Sep 2022

University College London Seminar, Augmenting Human Memory through AI Based Technologies

Jan 2022

95bFM Radio Talk, Ready, Steady, Learn with Samantha Chan

Feb 2021

30-Second Thesis, Augmenting Human Memory through AI Based Technologies

Feb 2021

Best Design Awards - Student Digital Gold Pin Award, Awarded for Project Prompto

Oct 2020

Best Design Awards - Public Good Award Finalist, Awarded for Project Prompto

Oct 2020

Fast Company World Changing Ideas Awards, Awarded for Project Prompto

Apr 2020

Innovation Challenge Female Founders Prize, Awarded for Project Prompto

May 2019

Discovery Channel Canada, Salamander Rolling Robot on Daily Planet [c13]

Apr 2016

Lianhe Zhaobao, My Treehouse @ National Library Singapore

Sep 2016

Skills and Tools

Programming: Python, Java, JavaScript, C/C++, C#

Prototyping and Research Analysis: MATLAB, Unity, Arduino, R, NVivo

Machine Learning: TensorFlow, PyTorch, Scikit-learn, WEKA

Design: SolidWorks, Rhino, Fusion 360, Adobe Creative Suite (Photoshop, Illustrator, Premiere Pro, After Effects)

Bassist, Ukulelist and Guitarist: Performed with Delta Infinity SUTD Band '13 to '16 and for 10+ external events

Film-Maker: Made seven short-films. Received three awards.

References

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Dr. Mark Billinghurst

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